

# Useful Contacts

## A

### Action Energy

now The Carbon Trust

### AEA Energy & Environment

Gemini Building, Fermi Avenue, Harwell International Centre

Didcot, Oxon OX11 0QR

0870-190 6374

Fax: 0870-190 6318

Website: [www.aea-energy-and-environment.co.uk](http://www.aea-energy-and-environment.co.uk)

incorporating Energy Technology Support Unit (ETSU) and

formerly Future Energy Solutions

Provides: • Advice service • Publications

### AEA Technology Plc

Harwell Business Pk

Didcot, Oxon OX11 0QJ

0870-190 1900

Fax: 0870-190 8261

Email: [enquiry@aeat.co.uk](mailto:enquiry@aeat.co.uk)

Website: [www.aeat.co.uk](http://www.aeat.co.uk)

Provides: • Advice service • Publications • List of members

### Air Conditioning and Refrigeration Industry Board

Kelvin Ho, 76 Mill La

Carshalton, Surrey SM5 2JR

020-8647 7033

Fax: 020-8773 0165

Website: [www.acrib.org.uk](http://www.acrib.org.uk)

formerly Refrigeration Industry Board

Provides: • Advice service

### Air Infiltration and Ventilation Centre

c/o INIVE EEIG, Lozenberg 7

B-1932 Sint-Stevens-Woluwe, Belgium

00 32 2 655 7711

Fax: 00 32 2 653 0729

Email: [inive@bbri.be](mailto:inive@bbri.be)

Website: [www.inive.org](http://www.inive.org)

### Air Tightness Testing and Measurement Association

c/o BSRIA, Old Bracknell Lane West

Bracknell, Berks RG12 7AH

01344-465611

Fax: 01344-465626

Email: [enquiries@attma.org](mailto:enquiries@attma.org)

Website: [www.attma.org](http://www.attma.org)

Provides: • Advice service • Publications

### American Society of Heating, Refrigeration and Air-Conditioning Engineers Inc

1791 Tullie Circle NE

Atlanta, GA, 30329, USA

00-1 404 636 8400

Fax: 00-1 404 321 5478

Email: [ashrae@ashrae.org](mailto:ashrae@ashrae.org)

Website: [www.ashrae.org](http://www.ashrae.org)

### Asbestos Removal Contractors Association (ARCA)

ARCA Ho, 237 Branston Rd

Burton-Upon-Trent, Staffs DE14 3BT

01283-531126

Fax: 01283-568228

Email: [info@arca.org.uk](mailto:info@arca.org.uk)

Website: [www.arca.org.uk](http://www.arca.org.uk)

Provides: • Advice service • Publications

### Asset Skills

Sol Ho, 2nd Floor, 29 St Katherine's St

Northampton, Northants NN1 2QZ

01604-233336

Fax: 01604-233573

Email: [enquiries@assetskills.org](mailto:enquiries@assetskills.org)

Website: [www.assetskills.org](http://www.assetskills.org)

formerly the Cleaning Industry National Training Organisation

Provides: • Advice service • Publications

### Association for the Conservation of Energy

Westgate Ho, 2a Prebend St

London N1 8PT

020-7359 8000

Fax: 020-7359 0863

Email: [info@ukace.org](mailto:info@ukace.org)

Website: [www.ukace.org](http://www.ukace.org)

Provides: • Advice service • Publications • List of members

### Association for Consultancy and Engineering

Alliance Ho, 12 Caxton St

London SW1H 0QL

020-7222 6557

Fax: 020-7222 0750

Email: [consult@acenet.co.uk](mailto:consult@acenet.co.uk)

Website: [www.acenet.co.uk](http://www.acenet.co.uk)

formerly Association of Consulting Engineers

Provides: • Advice service • Publications

### Association for Specialist Fire Protection

Tournai Hall, Evelyn Rd

Aldershot, Hants GU11 2LL

01252-357832

Fax: 01252-357831

Email: [info@asfp.org.uk](mailto:info@asfp.org.uk)

Website: [www.asfp.org.uk](http://www.asfp.org.uk)

Provides: • Advice service • Publications

### Association of Building Engineers

Luytens Ho, Billing Brook Rd, Weston Favell

Northampton, Northants NN3 8NW

01604-404121

Fax: 01604-784220

Email: [building.engineers@abe.org.uk](mailto:building.engineers@abe.org.uk)

Website: [www.abe.org.uk](http://www.abe.org.uk)

formerly Incorporation of Architects and Surveyors.

Incorporating former Institute of Maintenance and Building

Management

Provides: • Advice service

### Association of Controls Manufacturers

see BEAMA Ltd

### Association of Noise Consultants

105 St Peter's St

St Albans, Herts AL1 3EJ

01727-896092

Fax: 01727 896026

Email: [anc@kingstonsmith.co.uk](mailto:anc@kingstonsmith.co.uk)

Website: [www.theanc.co.uk](http://www.theanc.co.uk)

Provides: • Advice service • Publications • List of members

### Association of Plumbing and Heating Contractors

14 Ensign Ho, Ensign Business Centre, Westwood Way

Coventry CV4 8JA

024-7647 0626

Fax: 024-7647 0942

Email: [info@aphc.co.uk](mailto:info@aphc.co.uk)

Website: [www.aphc.co.uk](http://www.aphc.co.uk)

Provides: • Advice service

### ASTA BEAB Certification Services Ltd

1 Station View

Guildford, Surrey GU1 4JY

01483-455466

Fax: 01483-455477

Email: [info@astabeab.com](mailto:info@astabeab.com)

Website: [www.astabeab.org](http://www.astabeab.org)

formerly ASTA Certification Services and British Electrotechnical

Approvals Board (BEAB)

Provides: • Advice service • Publications

## B

### BEAMA Ltd

Westminster Tower, 3 Albert Embankment

London SE1 7SL

020-7793 3000

Fax: 020-7793 3003

Email: [info@beama.org.uk](mailto:info@beama.org.uk)

Website: [www.beama.org.uk](http://www.beama.org.uk)

formerly British Electrotechnical & Allied Manufacturers'

Association

Provides: • Advice service • Publications

### BIFM

67 High St

Saffron Walden, Essex CB10 1AA

01799-508606

Fax: 01799-513237

Email: [admin@bifm.org.uk](mailto:admin@bifm.org.uk)

Website: [www.bifm.org.uk](http://www.bifm.org.uk)

formerly British Institute of Facilities Management

### Boiler and Radiator Manufacturers' Association Ltd

now MetTECH UK

### BRE Building Research Establishment Ltd

Bucknalls La, Garston

Watford, Herts WD25 9XX

01923-664000

Fax: 01923-664010

Email: [enquiries@bre.co.uk](mailto:enquiries@bre.co.uk)

Website: [www.bre.co.uk](http://www.bre.co.uk)

publications from [www.brebookshop.com](http://www.brebookshop.com)

Provides: • Publications

### BRE Certification Ltd

Bucknalls La, Garston

Watford, Herts WD25 9XX

01923-664100

Fax: 01923-664603

Email: [enquiries@bre certification.co.uk](mailto:enquiries@bre certification.co.uk)

Website: [www.brecertification.co.uk](http://www.brecertification.co.uk)

incorporating LPCB and WIMLAS

Provides: • Publications

### British Approvals Board for Telecommunications (BABT)

Balfour Ho, Churchfield Rd

Walton-on-Thames, Surrey KT12 4RQ

01932-251200

Fax: 01932-251201

Email: [customer.services@babt.com](mailto:customer.services@babt.com)

Website: [www.babt.com](http://www.babt.com)

### British Approvals for Fire Equipment

Thames Ho, 29 Thames St

Kingston-upon-Thames, Surrey KT1 1PH

020-8541 1950

Fax: 020-8547 1564

Email: [info@bafef.org.uk](mailto:info@bafef.org.uk)

Website: [www.bafef.org.uk](http://www.bafef.org.uk)

Provides: • Advice service • Publications

### British Approvals Service for Cables (BASEC)

23 Presley Way, Crownhill

Milton Keynes MK8 0ES

01908-267300

Fax: 01908-267255

Email: [mail@basec.org.uk](mailto:mail@basec.org.uk)

Website: [www.basec.org.uk](http://www.basec.org.uk)

Provides: • Advice service • List of members

### British Automatic Sprinkler Association Ltd

Richmond Ho, Broad St

Ely, Cambs CB7 4AH

01353-659187

Fax: 01353-666619

Email: [info@basa.org.uk](mailto:info@basa.org.uk)

Website: [www.basa.org.uk](http://www.basa.org.uk)

### British Board of Agrement

Bucknalls La, Garston

Watford, Herts WD25 9BA

01923-665300

Fax: 01923-665301

Email: [mail@bba.star.co.uk](mailto:mail@bba.star.co.uk)

Website: [www.bbacerts.co.uk](http://www.bbacerts.co.uk)

Provides: • Publications

### British Cables Association

Flat 7, 11 The Grange

Wimbledon Village, London SW19 4PT

020-8946 6978

Fax: 020-8946 6978

Email: [peter.smeeth@btconnect.com](mailto:peter.smeeth@btconnect.com)

Website: [www.bcauk.org](http://www.bcauk.org)

Provides: • Advice service • Publications

### British Electrotechnical Approvals Board

now ASTA BEAB Certification Services

### British Fire Protection Systems Association

see Fire Industry Association

### British Flue and Chimney Manufacturers Association

represented by Federation of Environmental Trade Associations

(FETA)

### British Institute of Facilities Management

now BIFM

### British Pest Control Association

Ground Floor, Gleneagles Ho, Vernon Gate

Derby DE1 1UP

0870-6092687

Fax: 01332-295904

Email: [enquiry@bpcpa.org.uk](mailto:enquiry@bpcpa.org.uk)

Website: [www.bpcpa.org.uk](http://www.bpcpa.org.uk)

Provides: • Publications • List of members

### British Photovoltaic Association

National Energy Centre, Davy Avenue, Knowlhill

Milton Keynes MK5 8NG

01908-442291

Fax: 0870-0529193

Website: [www.greenenergy.org.uk](http://www.greenenergy.org.uk)

### British Refrigeration Association

represented by Federation of Environmental Trade Associations

(FETA)

### British Safety Council

70 Chancellor's Rd, Hammersmith

London W6 9RS

020-8741 1231

Fax: 020-8741 4555

Email: [mail@brit.safe.org](mailto:mail@brit.safe.org)

Website: <

## C

**Carbon Trust**

9th Floor, 3 Clements Inn  
London WC2A 2AZ  
020-7170 7000  
Fax: 020-7170 7020  
Email: info@carbontrust.co.uk  
Website: www.carbontrust.co.uk  
*incorporating Action Energy*

**CEN European Committee for Standardization**

36 Rue de Stassart  
Brussels, B-1050, Belgium  
00-32 2 550 0811  
Fax: 00-32 2 550 0819  
Email: infodesk@cenorm.be  
Website: www.cenorm.be  
*Provides: • Advice service • Publications • List of members*

**CENELEC European Committee for Electrotechnical Standardization**

35 Rue de Stassartstraat  
Brussels, B-1050, Belgium  
00-32 2 519 6871  
Fax: 00-32 2 519 6919  
Email: info@cenelec.org  
Website: www.cenelec.org  
*Provides: • Advice service • Publications • List of members*

**Central Heating Information Council**

*now Heating and Hotwater Information Council*

**Centre for Accessible Environments**

70 South Lambeth Rd  
London SW8 1RL  
020-7840 0215  
Fax: 020-7840 5811  
Email: info@cae.org.uk  
Website: www.cae.org.uk  
*formerly Centre on Environment for the Handicapped*  
*Provides: • Advice service • Publications*

**Chartered Institute of Building (CIOB)**

Englemere, Kings Ride  
Ascot, Berks SL5 7TB  
01344-630700  
Fax: 01344-630777  
Email: reception@ciob.org.uk  
Website: www.ciob.org.uk  
*Provides: • Advice service • Publications*

**Chartered Institute of Environmental Health**

Chadwick Court, 15 Hatfields  
London SE1 8DJ  
020-7928 6006  
Fax: 020-7827 5862  
Email: info@cieh.org  
Website: www.cieh.org.uk  
*Provides: • Advice service • Publications*

**Chartered Institute of Plumbing and Heating Engineering**

Head Office, 64 Station La  
Hornchurch, Essex RM12 6NB  
01708-472791  
Fax: 01708-448987  
Email: info@ciphe.org.uk  
Website: www.ciphe.org.uk  
*formerly Plumbing and Heating Industry Alliance*  
*Provides: • Advice service • Publications • List of members*

**Chartered Institution of Building Services Engineers (CIBSE)**

222 Balham High Rd  
London SW12 9BS  
020-8675 5211  
Fax: 020-8675 5449  
Email: info@cibse.org  
Website: www.cibse.org  
*formerly the Institution of Heating and Ventilating Engineers and incorporating the Society of Light and Lighting*  
*Provides: • Advice service • Publications • List of members*

**Chartered Institution of Water and Environmental Management**

15 John St  
London WC1N 2EB  
020-7831 3110  
Fax: 020-7405 4967  
Email: admin@ciwem.org  
Website: www.ciwem.org.uk  
*Provides: • Advice service • Publications • List of members*

**Clay Pipe Development Association Ltd**

Copsham Ho, 53 Broad St  
Chesham, Bucks HP5 3EA  
01494-791456  
Fax: 01494-792378  
Email: cpda@aol.com  
Website: www.cpda.co.uk  
*Provides: • Advice service • Publications*

**Combined Heat and Power Association**

Grosvenor Gdns Ho  
35-37 Grosvenor Gdns  
London SW1W 0BS  
020-7828 4077  
Fax: 020-7828 0310  
Email: info@chpa.co.uk  
Website: www.chpa.co.uk  
*formerly District Heating Association*  
*Provides: • Advice service • List of members*

**Confederation of British Industry**

Centre Point, 103 New Oxford St  
London WC1A 1DU  
020-7379 7400  
Fax: 020-7240 1578  
Email: enquiry\_desk@cbi.org.uk  
Website: www.cbi.org.uk/home.html  
*Provides: • Advice service • Publications • List of members*

**Constructing Excellence in the Built Environment**

Warwick Ho, 25 Buckingham Palace Rd  
London SW1W 0PP  
0845-605 5556 (help desk)  
Fax: 020-7592 1101  
Email: helpdesk@constructingexcellence.org.uk  
Website: www.constructingexcellence.org.uk  
*formed from the merger of Construction Best Practice and Rethinking Construction - includes Housing Forum*  
*Provides: • Advice service*

**Construction Industry Council**

26 Store St  
London WC1E 7BT  
020-7399 7400  
Fax: 020-7399 7425  
Email: info@cic.org.uk  
Website: www.cic.org.uk  
*Provides: • Publications • List of members*

**Construction Industry Research and Information Association (CIRIA)**

Classic House, 174-180 Old St  
London EC1V 9BP  
020-7549 3300  
Fax: 020-7253 0523  
Email: enquires@ciria.org  
Website: www.ciria.org  
*Provides: • Publications*

**Construction Products Association**

26 Store St  
London WC1E 7BT  
020-7323 3770  
Fax: 020-7323 0307  
Email: enquires@constructionproducts.org.uk  
Website: www.constructionproducts.org.uk  
*formerly the National Council for Building Materials Producers and Alliance of Construction Products Suppliers*  
*Provides: • Advice service • Publications*

**CORGI (Council for Registered Gas Installers)**

1 Elmwood, Chineham Business Pk, Crockford La  
Basingstoke, Hants RG24 8WG  
0800-915 0480  
Fax: 0870-401 2600  
Email: enquiries@trustcorgi.com  
Website: www.trustcorgi.com  
*Provides: • Advice service • Publications • List of members*

## D

**Department for Business, Enterprise and Regulatory Reform**

Enquiry Unit, 1 Victoria St  
London SW1H 0ET  
020-7215 5000  
Fax: 020-7222 2629  
Email: dti.enquiries@dti.gsi.gov.uk  
Website: www.dti.gov.uk  
*formerly Department of Trade and Industry*  
*Provides: • Advice service • Publications*

**Department for Communities and Local Government**

Eland Ho, Bressenden Pl  
London SW1E 5DU  
020-7944 4400  
Fax: 020-7944 4101  
Email: contactus@communities.gsi.gov.uk  
Website: www.communities.gov.uk  
*formerly Office of the Deputy Prime Minister*  
*Provides: • Advice service • Publications*

**Department of Energy**

*now merged with Department of Trade and Industry, now Department for Business, Enterprise and Regulatory Reform*

**Department for the Environment, Food and Rural Affairs (Defra)**

17 Smith Sq  
London SW1P 3JR  
020-7238 6575  
Fax: 020-7238 6609  
Email: defra.library@gsi.gov.uk  
Website: www.defra.gov.uk  
*responsible for former MAFF functions, the Environmental Protection Group and Wildlife and Countryside Directorate.*  
*Publications available from TSO*  
*Provides: • Advice service • Publications*

**Department of the Environment in Northern Ireland**

Clarence Court, 10-18 Adelaide St  
Belfast BT2 8GB  
028-9054 0540  
Fax: 028-9054 0021  
Email: press.office@doeni.gov.uk  
Website: www.doeni.gov.uk  
*Provides: • Advice service • Publications*

**Department of Finance and Personnel for Northern Ireland**

Central Procurement Directorate, Churchill Ho  
Belfast BT1 4QW  
028-9185 8111  
Email: dfp.enquiries@dfpni.gov.uk  
Website: www.dfpni.gov.uk  
*Provides: • Advice service*

**Department of Health**

Richmond Ho, 79 Whitehall  
London SW1A 2NS  
020-7210 4850  
Fax: 020-7210 5454  
Email: dhmail@dh.gsi.gov.uk  
Website: www.dh.gov.uk  
*Provides: • Advice service • Publications*

**Department of Health - NHS Estates**

Estate and Facilities Div, Rm 3N34B, Quarry Ho,  
Quarry Hill, Leeds LS2 7UE  
0113-254 5000  
Website: www.open.gov.uk  
*Provides: • Publications*

**Department of Trade and Industry**

*now Department for Business, Enterprise and Regulatory Reform*

**Draught Proofing Advisory Association Ltd**

PO Box 12  
Haslemere, Surrey GU27 3AH  
01428-654011  
Fax: 01428-651401  
Email: dpaaassociation@aol.com  
Website: www.dpaa-association.org.uk  
*Provides: • Advice service • Publications • List of members*

## E

**ELECSA Ltd**

Mansfield Business Centre, Ashfield Avenue  
Mansfield NG18 2AE  
0845-634 9043  
Fax: 0845-634 9039  
Email: enquiries@elecsa.org.uk  
Website: www.elecsa.org.uk  
*now part of Electrical Contractors Association*  
*Provides: • Advice service • Publications*

**Electric Heating and Ventilation Association**

Westminster Tower, 3 Albert Embankment  
London SE1 7SL  
020-7793 3000  
Fax: 020-7793 3003  
Email: info@beam.org.uk  
Website: www.beama.org.uk  
*Provides: • Advice service • Publications • List of members*

**Electrical Contractors Association**

ESCA Ho, 34 Palace Court  
London W2 4HY  
020-7313 4800  
Fax: 020-7221 7344  
Email: electricalcontractors@eca.co.uk  
Website: www.eca.co.uk  
*Provides: • Advice service • Publications • List of members*

**Electricity Association Services Ltd**

*now Energy Networks Association*

**Energy Information Centre**

Rosemary Ho, Lanwades Business Pk  
Newmarket, Cambs CB8 7PW  
01638-751400  
Fax: 01638-751801  
Email: helpdesk@eic.co.uk  
Website: www.eic.co.uk  
*Provides: • Advice service • Publications*

**Energy Institute**

61 New Cavendish St  
London W1G 7AR  
020-7467 7100  
Fax: 020-7255 1472  
Email: info@energyinst.org  
Website: www.energyinst.org.uk  
*formerly Institute of Petroleum and Institute of Energy*  
*Provides: • Advice service • Publications • List of members*

**Energy Networks Association**

18 Stanhope Pl, Marble Arch  
London W2 2HH  
020-7706 5100  
Fax: 020-7706 5101  
Email: info@energynetworks.org  
Website: www.energynetworks.org  
*formerly Electricity Association*  
*Provides: • Publications*

**Energy Saving Trust**

6th Floor Dean Bradley House, 52 Horseferry Rd  
London W1P 2AF  
020-7222 0101  
Fax: 020-7654 2460  
Email: media@est.co.uk  
Website: www.est.org.uk  
*Provides: • Advice service • Publications • List of members*

**Energy Technology Support Unit (ETSU)**

*was Future Energy Solutions. Now part of AEA*

**Energywatch**

4th Flr, Artillery Ho, Artillery Row  
London SW1P 1RT  
0845-906 0708  
Fax: 020-7654 9499  
Email: enquiry@energywatch.org.uk  
Website: www.energywatch.org.uk  
*Provides: • Advice service • Publications • List of members*

**Engineering Council**

246 High Holborn  
London WC1V 7EY  
020-3206 0500  
Fax: 020-3206 0501  
Email: info@engc.org.uk  
Website: www.engc.org.uk  
*Provides: • Publications*

**Environmental Protection UK**

44 Grand Parade  
Brighton, E Sussex BN2 9QA  
01273-878770  
Fax: 01273-606626  
Email: admin@environmentalprotection.org.uk  
Website: www.environmentalprotection.org.uk  
*formerly National Society for Clean Air and Environmental Protection*  
*Provides: • Advice service • Publications*

**Environmental Services Association**

154 Buckingham Palace Rd  
London SW1W 9TR  
020-7824 8882  
Fax: 020-7824 8753  
Email: info@esauk.org  
Website: www.esauk.org  
*Provides: • Publications • List of members*

## F

**Fan Manufacturers Association**

*part of HEVAC. Represented by Federation of Environmental Trade Associations (FETA)*

**Federation of Environmental Trade Associations Ltd (FETA)**

2 Waltham Court, Milley La, Hare Hatch  
Reading, Berks RG10 9TH  
0118-940 3416  
Fax: 0118-940 6258  
Email: info@feta.co.uk  
Website: www.feta.co.uk  
*representing British Flue and Chimney Manufacturers Assoc, British Refrigeration Assoc, Fan Manufacturers Assoc, HEVAC, Smoke Control Assoc, Building Controls Industry Assoc and Heat Pump Assoc*  
*Provides: • Publications • List of members*

**Federation of Master Builders**

Gordon Fisher Ho, 14-15 Great James St  
London WC1N 3DP  
020-7242 7583  
Fax: 020-7404 0296  
Email: central@fmb.org.uk  
Website: www.fmb.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Fire Industry Association**

Thames Ho, 29 Thames St  
Kingston-upon-Thames, Surrey KT1 1PH  
020-8549 5855  
Fax: 020-8547 1564  
Email: info@fia.uk.com  
Website: www.fia.uk.com  
*formerly Fire Extinguishing Trades Association*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Fire Protection Association**

London Rd  
Moreton-in-Marsh, Glos GL56 0RH  
01608-812500  
Fax: 01608-812501  
Email: sales@thefpa.co.uk  
Website: www.thefpa.co.uk  
*Provides:* • *Publications*

**Future Energy Solutions**

*incorporating Energy Technology Support Unit (ETSU). Part of AEA*

**G****Glass and Glazing Federation**

44-48 Borough High St  
London SE1 1XB  
0870-042 4255  
Fax: 0870-042 4266  
Email: info@ggf.org.uk  
Website: www.ggf.org.uk  
*incorporating the Fire Resistant Glass and Glazing Systems Association*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**H****Health and Safety Executive**

Rose Court, 2 Southwark Bridge  
London SE1 9HS  
020-7717 6000  
Fax: 020-7717 6717  
Website: www.hse.gov.uk  
*Provides:* • *Advice service* • *Publications*

**Health and Safety Executive Infoline**

Caerphilly Business Park  
Caerphilly CF83 3GG  
0845-345 0055  
Fax: 0845-408 9566  
Email: hse.infoline@natbrit.com  
Website: www.hse.gov.uk  
*Provides:* • *Publications*

**Health and Safety Executive for Northern Ireland**

83 Ladas Dr  
Belfast BT6 9FR  
028-9024 3249  
Fax: 028-9023 5383  
Email: hseni@detini.gov.uk  
Website: www.hseni.gov.uk  
*formerly Health and Safety Agency for Northern Ireland*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Heating and Hotwater Industry Council**

0845-600 2200 (helpline)  
Email: info@hhic.org.uk  
Website: www.hhic.org.uk  
*formerly Central Heating Information Council*

**Heating and Ventilating Contractors' Association**

ESCA Ho, 34 Palace Court, Bayswater  
London W2 4JG  
020-7313 4900  
Fax: 020-7727 9268  
Email: contact@hvca.org.uk  
Website: www.hvca.org.uk  
*technical advice to non-members on domestic heating only.*  
*Publications from Old Mansion Ho, Eamont Bridge, Penrith, Cumbria CA10 2BX 01768-860400*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Heating Ventilation and Air Conditioning Manufacturers Association (HEVAC)**

*represented by Federation of Environmental Trade Associations (FETA)*

**HM Revenue and Customs**

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London WC2B 4RD  
Website: www.hmrc.gov.uk  
*formerly Board of Inland Revenue and HM Customs and Excise*  
*Provides:* • *Advice service* • *Publications*

**Home Office**

2 Marsham St  
London SW1T 4DF  
020-7035 4848  
Fax: 020-7035 4745  
Email: public.enquiries@homeoffice.gsi.gov.uk  
Website: www.homeoffice.gov.uk  
*Provides:* • *Advice service* • *Publications*

**Housing Corporation**

Maple Ho, 149 Tottenham Court Rd  
London W1T 7BN  
0845-230 7000  
Fax: 020-7393 2111  
Email: enquiries@housingcorp.gsx.gov.uk  
Website: www.housingcorp.gov.uk  
*Provides:* • *Advice service* • *Publications*

**I****ICom Energy Association**

36 Holly Walk  
Leamington Spa CV32 4LY  
01926-463940  
Fax: 01926-423284  
Website: www.icomenergyassociation.org.uk  
*formerly British Combustion Equipment Manufacturers Association*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Industry Committee for Emergency Lighting Ltd**

Ground Floor, Westminster Tower, 3 Albert Embankment  
London SE1 7SL  
0775-942245  
Fax: 020-8677 0718  
Email: info@icel.co.uk  
Website: www.icel.co.uk

**Institute of Acoustics**

77A St Peter's St  
St Albans, Herts AL1 3BN  
01727-848195  
Fax: 01727-850553  
Email: ioa@ioa.org.uk  
Website: www.ioa.org.uk  
*Provides:* • *Publications* • *List of members*

**Institute of Domestic Heating and Environmental Engineers**

35A New Forest Enterprise Centre, Chapel Lane, Totton  
Southampton SO40 9LA  
023-8066 8900  
Fax: 023-8066 0888  
Email: admin@idhee.org.uk  
Website: www.idhee.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Institute of Energy**

*now Energy Institute*

**Institute of Environmental Management and Assessment**

St Nicholas Ho, 70 Newport  
Lincoln LN1 3DP  
01522-540069  
Fax: 01522-540090  
Email: info@iema.net  
Website: www.iema.net  
*Provides:* • *Publications*

**Institute of Healthcare Engineering and Estate Management**

2 Abingdon Ho, Cumberland Business Centre, Northumberland Rd  
Portsmouth, Hants PO5 1DS  
023-9282 3186  
Fax: 023-9281 5927  
Email: office@iheem.org.uk  
Website: www.iheem.org.uk  
*formerly Institute of Hospital Engineering*  
*Provides:* • *Publications* • *List of members*

**Institute of Maintenance and Building Management**

*merged with Association of Building Engineers*

**Institute of Refrigeration**

Kelvin Ho, 76 Mill La  
Carshalton, Surrey SM5 2JR  
020-8647 7033  
Fax: 020-8773 0165  
Email: ior@ior.org.uk  
Website: www.ior.org.uk  
*technical advice by letter only*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Institution of Electrical Engineers**

*now The Institution of Engineering and Technology*

**Institution of Engineering and Technology**

6 Hills Way  
Stevenage, Herts SG1 2AY  
01438-313311  
Fax: 01438-765526  
Email: postmaster@theiet.org  
Website: www.theiet.org  
*formerly Institution of Electrical Engineers*  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Institution of Environmental Sciences**

Suite 7, 38 Ebury St  
London SW1W 0LU  
020-7730 5516  
Email: enquiries@ies-uk.org.uk  
Website: www.ies-uk.org.uk  
*Provides:* • *Publications*

**Institution of Fire Engineers**

London Rd  
Moreton-in-Marsh, Glos GL56 0RH  
01608-812580  
Fax: 01608-812581  
Email: info@ife.org.uk  
Website: www.ife.org.uk  
*Provides:* • *Publications*

**Institution of Gas Engineers and Managers**

Charnwood Wing, Holywell PK, Ashby Rd  
Loughborough, Leics LE11 3GH  
01509-282728  
Fax: 01509-283110  
Email: general@igem.org.uk  
Website: www.igem.org.uk  
*Provides:* • *Publications*

**Institution of Incorporated Engineers**

*merged with the IEE to form the Institution of Engineering and Technology*

**Institution of Lighting Engineers**

Regent Ho, Regent Place  
Rugby, Warks CV21 2PN  
01788-576492  
Fax: 01788-540145  
Email: info@ile.org.uk  
Website: www.ile.org.uk  
*Provides:* • *Advice service* • *Publications*

**Institution of Mechanical Engineers**

1 Birdcage Walk, Westminster  
London SW1H 9JJ  
020-7222 7899  
Fax: 020-7222 4557  
Email: enquiries@imeche.org.uk  
Website: www.imeche.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Institution of Plant Engineers**

*now Society of Operations Engineers*

**International Association for Cold Storage Construction**

20 Park St  
Princes Risborough, Bucks HP27 9AH  
01844-275500  
Fax: 01844-274002  
Email: iacsc@intfire.com  
Website: www.iacsc.org  
*Provides:* • *Advice service* • *Publications* • *List of members*

**International Electrotechnical Commission (IEC)**

3 Rue de Varembe, Case Postale 131  
Geneva 20, CH-1211, Switzerland  
00-41 22 919 0211  
Fax: 00-41 22 919 0300  
Email: info@iec.ch  
Website: www.iec.ch  
*publications available from British Standards Institution*  
*Provides:* • *Advice service* • *Publications*

**International Organization for Standardization (ISO)**

1 Ch de la Voie-Creuse, Case Postale 56  
Geneva 20, CH-1211, Switzerland  
00-41 22 749 01 11  
Fax: 00-41 22 733 34 30  
Email: central@iso.org  
Website: www.iso.ch  
*publications available from British Standards Institution*  
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**Intumescent Fire Seals Association**

20 Park St  
Princes Risborough, Bucks HP27 9AH  
01844-276928  
Fax: 01844-274002  
Email: admin@ifsa.org.uk  
Website: www.ifsa.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

**J****Joint Contracts Tribunal**

4th Flr, Ely Place  
London EC1N 6TD  
Fax: 020-7404 7387  
Email: stanform@jcttd.co.uk  
Website: www.jcttd.co.uk  
*Provides:* • *Advice service* • *Publications*

**L****LABC**

137 Lupus St  
London SW1V 3HE  
0844 5616136  
Fax: 0844 5616137  
Email: info@labc.uk.com  
Website: www.labc.uk.com  
*formerly Local Authority Building Control including Local Authority National Type Approval Confederation*

**Lift and Escalator Industry Association**

33-34 Devonshire St  
London W1G 6PY  
020-7935 3013  
Fax: 020-7935 3321  
Email: enquiries@leia.co.uk  
Website: www.leia.co.uk  
*formerly National Association of Lift Makers*  
*Provides:* • *List of members*

**Lighting Association**

Stafford Pk 7  
Telford, Salop TF3 3BQ  
01952-290905  
Fax: 01952-290906  
Email: enquiries@lightingassociation.com  
Website: www.lightingassociation.com  
*Provides:* • *Advice service* • *Publications* • *List of members*

**Lighting Industry Federation Ltd**

Ground Floor, Westminster Tower, 3 Albert Embankment  
London SE1 7SL  
020-7793 3020  
Fax: 020-7793 3003  
Email: info@lif.co.uk  
Website: www.lif.co.uk  
*Provides:* • *Publications* • *List of members*

**Local Authority Building Control**

*now LABC*

**Local Authority National Type Approval Confederation**

*now part of LABC*

**Loss Prevention Council**

*see Fire Protection Association*

**M****MetTECH UK**

Earls Gate, Falkirk Rd  
Grangemouth, FK3 8XZ  
01324-471411  
Fax: 01324 665328  
Email: grangemouth@mettech.co.uk  
Website: www.mettech.co.uk  
*formerly Boiler and Radiator Manufacturers' Association*  
*Provides:* • *Advice service* • *Publications*

**Major Contractors Group**

55 Tufton St  
London SW1P 3QL  
020-7227 4505  
Fax: 020-7227 4510  
Email: enquiries@mccg.org.uk  
Website: www.mccg.org.uk  
*Provides:* • *List of members*

### N

#### National Assembly for Wales

see *Welsh Assembly Government*

#### National Association of Plumbing, Heating and Mechanical Services Contractors

now *Association of Plumbing and Heating Contractors*

#### National Association of Rooflight Manufacturers

43 Clare Croft, Middleton  
Milton Keynes MK10 9HD  
01908-692325  
Fax: 01908-674122  
Email: admin@narm.org.uk  
Website: www.narm.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National Federation of Builders

55 Tufton St  
London SW1P 3QL  
0870-8989091  
Fax: 0870-8989096  
Email: national@builders.org.uk  
Website: www.builders.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National Heating Consultancy

PO Box 370  
London SE9 2RP  
020-7936 2710  
Fax: 020-7936 4004  
*Provides:* • *Advice service* • *Publications*

#### National Home Energy Rating

National Energy Centre, Davy Avenue, Knowlhill  
Milton Keynes MK5 8NA  
01908-672787  
Fax: 01908-242010  
Email: enquiry@nesltd.co.uk  
Website: www.nher.co.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National Home Improvement Council

Roofing House, 31 Worship St  
London EC2A 2DY  
020-7448-3853  
Fax: 020-7256-2125  
Email: info@nhic.org.uk  
Website: www.nhic.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National House Building Council

Buildmark Ho, Chiltern Avenue  
Amersham, Bucks HP6 5AP  
0870-2414302  
Fax: 01494-735201  
Email: reception@nhbc.co.uk  
Website: www.nhbc.co.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National Inspection Council for Electrical Installation Contracting

see *NICEIC*

#### NICEIC Group

Warwick Ho, Houghton Hall Pk, Houghton Regis  
Dunstable, Beds LU5 5ZK  
0870-0130382  
Fax: 01582-531010  
Email: enquiries@niceic.com  
Website: www.niceic.com  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National Insulation Association

2 Vimy Court, Vimy Rd  
Leighton Buzzard, Bucks LU7 1FG  
01525-383313  
Fax: 01525-854918  
Email: info@nationalinsulationassociation.org.uk  
Website: www.nationalinsulationassociation.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### National Security Inspectorate

Sentinel Ho, 5 Reform Rd  
Maidenhead, Berks SL6 8BY  
01628-637512/0845-0063003  
Fax: 01628-773367  
Email: nsi@nsi.org.uk  
Website: www.nsi.org.uk  
*formerly NACOSS National Approval Council for Security Systems*  
*Provides:* • *Advice service*

#### National Society for Clean Air and Environmental Protection

now *Environmental Protection UK*

#### NHS Estates

See *Department of Health - NHS Estates*

#### NHS Executive

Quarry Ho, Quarry Hill  
Leeds, W Yorks LS2 7UE  
0113-254 6374  
Website: www.dh.gov.uk  
*Provides:* • *Advice service* • *Publications*

#### NHS Health Scotland

Woodburn Ho, 54 Canaan La  
Edinburgh EH10 4SG  
0131-536 5500  
Fax: 0131-536 5501  
Website: www.healthscotland.com

#### Northern Ireland Assembly

Parliament Bldgs  
Belfast BT4 3XX  
028-9052 1333  
Fax: 028-9082 1961  
Email: info.office@niassembly.gov.uk  
Website: www.niassembly.gov.uk  
*Provides:* • *Publications* • *List of members*

### O

#### Office of Communications (Ofcom)

Ofcom Contact Centre  
Riverside Ho, 2a Southwark Bridge Rd  
London SE1 9HA  
020-7981 3000  
Fax: 020-7981 3333  
Email: contact@ofcom.org.uk  
Website: www.ofcom.org.uk  
*formerly Office of Telecommunications*  
*Provides:* • *Advice service* • *Publications*

#### Office of Gas and Electricity Markets

9 Millbank  
London SW1P 3GE  
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Fax: 020-7901 7066  
Email: consumeraffairs@ofgem.gov.uk  
Website: www.ofgem.gov.uk  
*Provides:* • *Advice service* • *Publications*

#### Office of Telecommunications

now *Office of Communications*

#### Office of the Deputy Prime Minister

now *Department for Communities and Local Government*

#### Office of Water Services (Ofwat)

Centre City Tower, 7 Hill St  
Birmingham B5 4UA  
0121-625 1300  
Fax: 0121-625 1400  
Email: enquiries@ofwat.gsi.gov.uk  
Website: www.ofwat.gov.uk  
*Provides:* • *Advice service* • *Publications*

#### Oil Firing Technical Association

Foxwood Ho, Dobs Lane, Kesgrave  
Ipswich IP5 2QQ  
0845-658 5080  
01628-637512/0845-0063003  
Fax: 0845-658 5181  
Email: enquiries@oftec.org  
Website: www.oftec.co.uk  
*Provides:* • *Advice service* • *Publications*

### P

#### Pipeline Industries Guild

14-15 Belgrave Sq  
London SW1X 8PS  
020-7235 7938  
Fax: 020-7235 0074  
Email: hqsec@pipeguild.co.uk  
Website: www.pipeguild.co.uk  
*Provides:* • *Advice service* • *Publications*

#### Plumbing and Heating Industry Alliance

now *Chartered Institute of Plumbing & Heating Engineering*

### R

#### Renewable Energy Association

2nd Floor, 17 Waterloo Pl  
London SW1Y 4AR  
020-7747 1830  
020-7925 2715  
Email: info@r-e-a.net  
Website: www.r-e-a.net  
*Provides:* • *Publications* • *List of members*

#### Robust Details Ltd

Davy Avenue, Knowlhill  
Milton Keynes MK5 8NB  
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Fax: 0870-240 8203  
Email: customerservice@robustdetails.com  
Website: www.robustdetails.com  
*Provides:* • *Advice service* • *Publications*

#### Royal Society For Public Health

28 Portland Pl  
London W1N 4DE  
020-7580 2731  
Fax: 020-7580 6157  
Email: info@riph.org.uk  
Website: www.riph.org.uk  
*Provides:* • *Publications*

### S

#### SAEMA

19 Josph Fletcher Dr, Wingerworth  
Chesterfield, S42 6TZ  
01246-224175  
Email: trevor.fennall@btinternet.com  
*formerly Suspended Access Equipment Manufacturers' Association*

#### Scottish and Northern Ireland Plumbing Employer's Federation

2 Walker St  
Edinburgh EH3 7LB  
0131-225 2255  
Fax: 0131-226 7638  
Email: info@snipef.org  
Website: www.snipef.org  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### Scottish Building Contract Committee Ltd

7 Manor Pl  
Edinburgh EH3 7DN  
0131-240 0832  
Fax: 0131-240 0830  
Email: sbcc@rics.org  
Website: www.sbcconline.com  
*Provides:* • *Publications*

#### Scottish Building Standards

now *Building Standards Division, Scottish Government*

#### Scottish Environment Protection Agency (SEPA)

Erskine Court, Castle Business Pk  
Stirling FK9 4TR  
01786-457700  
Fax: 01786-446885  
Email: info@sepa.org.uk  
Website: www.sepa.org.uk  
*Provides:* • *Advice service* • *Publications*

#### Scottish Government

St. Andrew's Ho, Regent Rd  
Edinburgh EH1 3DG  
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Fax: 0131-244 8240  
Email: ceu@scotland.gsi.gov.uk  
Website: www.scotland.gov.uk  
*Provides:* • *Publications*

#### Scottish Government

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Edinburgh EH6 6QQ  
08457-741741  
Fax: 01397-795001  
Email: ceu@scotland.gsi.gov.uk  
Website: www.scotland.gov.uk  
*publications available from TSO Edinburgh*  
*Provides:* • *Advice service*

#### Scottish Parliament

Edinburgh EH99 1SP  
0131-348 5000  
Fax: 0131-348 5601  
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Website: www.scottish.parliament.uk  
*publications available from TSO*  
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#### Seasonal Efficiency of Domestic Boilers in the UK

Website: www.sedbuk.com

#### Select

The Walled Garden, Bush Estate  
Midlothian, Scotland EH26 0SB  
0131-445 5577  
Fax: 0131-445 5548  
Email: admin@select.org.uk  
Website: www.select.org.uk  
*electrical trade association for Scotland*  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### Smoke Control Association

*part of HEVAC. Represented by Federation of Environmental Trade Associations (FETA)*

#### Society of British Gas Industries

36 Holly Walk  
Leamington Spa, Warks CV32 4LY  
01926-334357  
Fax: 01926-450459  
Email: mail@sbgj.org.uk  
Website: www.sbgj.org.uk  
*Provides:* • *Publications*

#### Society of Operations Engineers

22 Greencoat Pl  
London SW1P 1PR  
020-7630 1111  
Fax: 020-7630 6677  
Email: soe@soe.org.uk  
Website: www.soe.org.uk  
*represents IRTE, IplantE and BES*  
*Provides:* • *Advice service* • *Publications*

#### Solar Trade Association Ltd

National Energy Centre, Davy Avenue, Knowlhill  
Milton Keynes MK5 8NG  
01908-442290  
Fax: 0870-052 9194  
Email: enquiries@solartradeassociation.org.uk  
Website: www.solartradeassociation.org.uk

#### Solid Fuel Association

7 Swanwick Court, Alfreton  
Derby DE55 7AF  
0845-6014406  
Fax: 01773-834351  
Email: sfa@solidfuel.co.uk  
Website: www.solidfuel.co.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### Sound Research Laboratories Ltd

Holbrook Ho, Little Waldingfield  
Sudbury, Suffolk CO10 0TH  
01787-247595  
Fax: 01787-248420  
Email: marketing@soundresearch.co.uk  
Website: www.soundresearch.co.uk

#### Specialist Engineering Contractors Group

ESCA Ho, 34 Palace Court  
London W2 4JG  
020-7313 4819  
Fax: 020-7727 9268  
Email: contact@secgroup.org.uk  
Website: www.secgroup.org.uk  
*Provides:* • *Advice service* • *Publications* • *List of members*

#### Suspended Access Equipment Manufacturers' Association

now *SAEMA*

### T

#### Timber Trade Federation

The Building Centre, 26 Store St  
London WC1E 7BT  
020-3205 0067  
Fax: 020-7291 5379  
Email: tt@ttf.co.uk  
Website: www.ttf.co.uk  
*Provides:* • *Publications*

#### TIMSA (Thermal Insulation Manufacturers and Suppliers Association)

Tourmal Hall, Evelyn Woods Rd  
Aldershot, Hants GU11 2LL  
01252-357844  
Fax: 01252-357831  
Email: admin@timsa.org.uk  
Website: www.timsa.org.uk

#### TRADA Technology Ltd

Chiltern Ho, Stocking La, Hughenden Valley  
High Wycombe, Bucks HP14 4ND  
01494-569600  
Fax: 01494-565487  
Email: info@trada.co.uk  
Website: www.trada.co.uk  
*formerly Timber Research and Development Association*  
*Provides:* • *Advice service* • *Publications*

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**Tunnel Lining Manufacturers Association**

60 Charles St  
 Leicester, Leics LE1 1FB  
 0116-253 6161  
 Fax: 0116-251 4568  
 Email: [info@britishprecast.org](mailto:info@britishprecast.org)  
 Website: [www.britishprecast.org](http://www.britishprecast.org)  
 Provides: • *Advice service*

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**W****Warrington Fire Research**

Holmesfield Rd  
 Warrington, Cheshire WA1 2DS  
 01925-655116  
 Fax: 01925-655419  
 Email: [info@warringtonfire.net](mailto:info@warringtonfire.net)  
 Website: [www.warringtonfire.net](http://www.warringtonfire.net)  
 Provides: • *Publications*

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**Water Management Society**

Unit 6, Sir Robert Peel Mill  
 Tolson's Enterprise PK, Hoyle Walk, Fazeley  
 Tamworth, Staffs B78 3QD  
 01827-289558  
 Fax: 01827-250408  
 Email: [wmsoc@btconnect.com](mailto:wmsoc@btconnect.com)  
 Website: [www.wmsoc.org.uk](http://www.wmsoc.org.uk)  
*formerly Industrial Water Society*  
 Provides: • *Advice service* • *Publications*

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**Water Research Centre**

Frankland Rd, Blagrove  
 Swindon, Wilts SN5 8YF  
 01793-865000  
 Fax: 01793-865001  
 Email: [solutions@wrcplc.co.uk](mailto:solutions@wrcplc.co.uk)  
 Website: [www.wrcplc.co.uk](http://www.wrcplc.co.uk)  
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**Water UK**

1 Queen Anne's Gate  
 London SW1H 9BT  
 020-7344 1844  
 Fax: 020-7344 1866  
 Email: [info@water.org.uk](mailto:info@water.org.uk)  
 Website: [www.water.org.uk](http://www.water.org.uk)  
*formerly Water Companies Association and Water Services Association*  
 Provides: • *Advice service* • *Publications* • *List of members*

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**Welsh Assembly Government**

Cathays Park  
 Cardiff CF10 3NQ  
 0845-0103300  
 Fax: 029-081-5351  
 Website: [www.sell2wales.co.uk](http://www.sell2wales.co.uk)  
 Provides: • *Advice service* • *Publications*

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*now BRE Certification Ltd*